Contact Details

Please note that some of the contact details on this PDF document may not be current.

Please use the following details if you need to contact us:

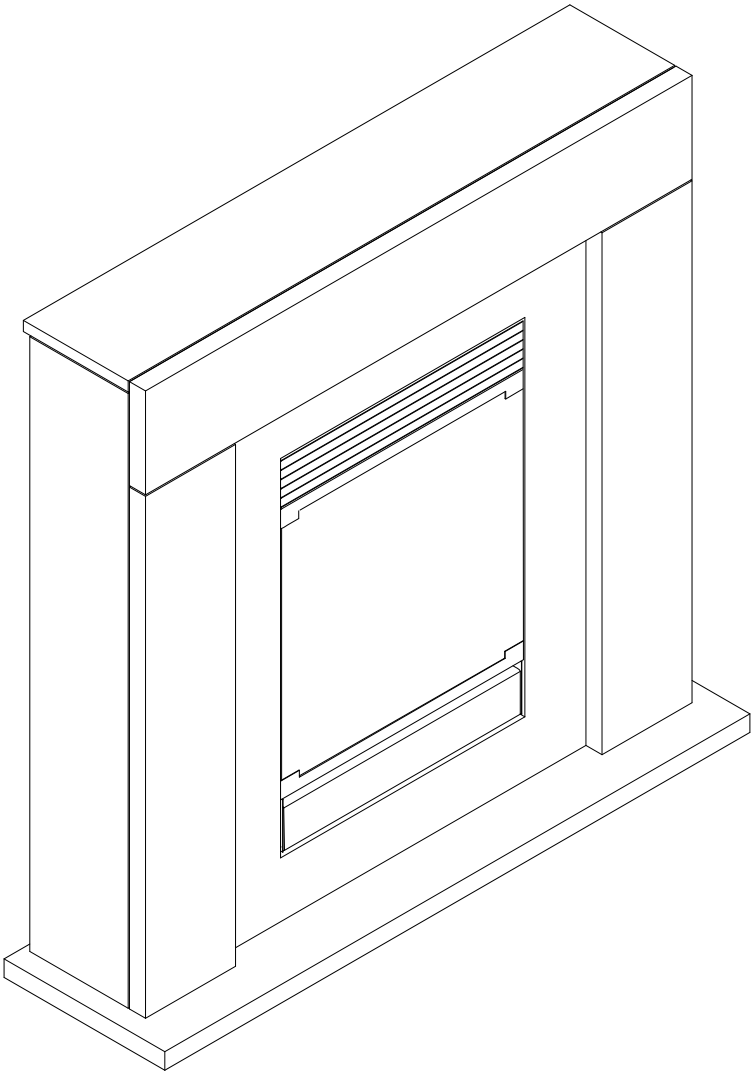
Telephone: 0844 879 3588
Email: customer.services@gdcgroup.co.uk

The customer support section of our website also features a wide range of information which may be of use to you and is available 24 hours a day. It includes:

- Operating and installation instructions
- Easy 'How to use' guides for storage heaters
- Service and repairs
- Where to buy our products
- Literature downloads
- Heating requirement calculator

Visit - www.dimplex.co.uk/support

Dimplex

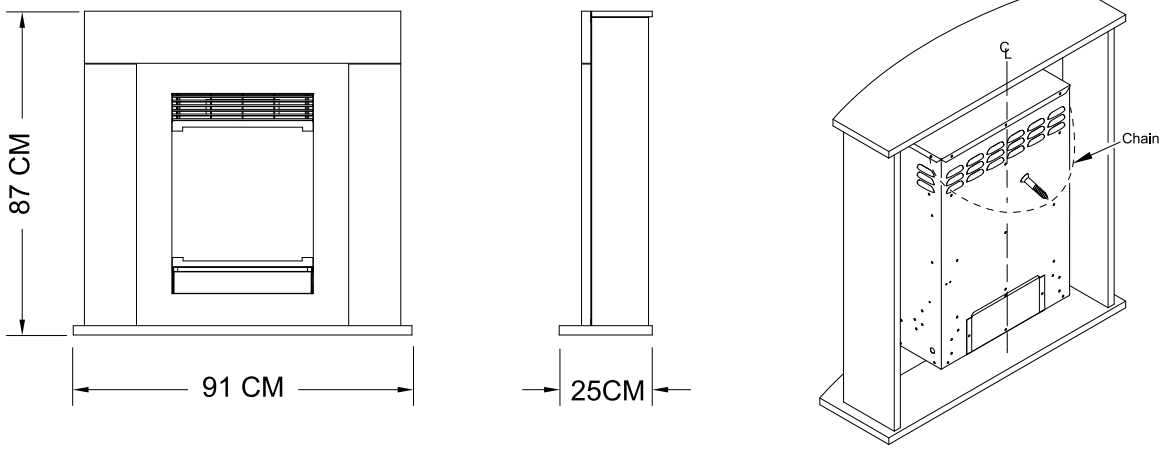


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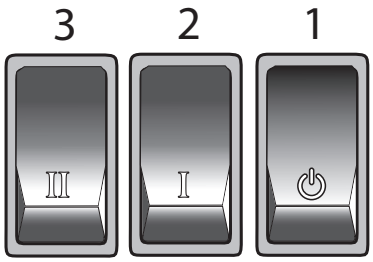
08/51592/0 Issue 0

CE The product complies with the European Safety Standards EN60335-2-30 and the European Standard Electromagnetic Compatibility (EMC) EN55014, EN60555-2 and EN60555-3. These cover the essential requirements of EEC Directives 2006/95/EC and 2004/108/EC

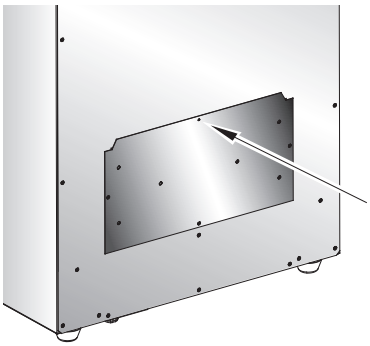
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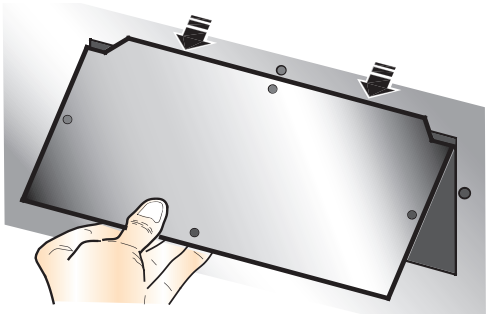
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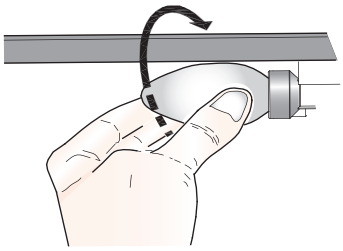
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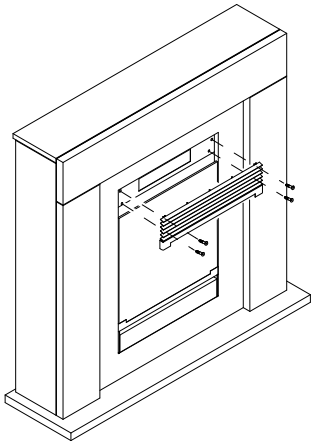
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Ventosa
Model: VNS15

UK

IMPORTANT: THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE

Important Safety Advice:

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock and injury to persons, including the following:

If the appliance is damaged, check with the supplier before installation and operation.

Do not use outdoors.

Do not use in the immediate surroundings of a bath, shower or swimming pool.

Do not locate the heater immediately below a fixed socket outlet or connection box.

This appliance is not intended for use by children or other persons without assistance or supervision if their physical, sensory or mental capabilities prevent them from using it safely. Children should be supervised to ensure that they do not play with the appliance.

Do not use this heater in series with a thermal control, a program controller, a timer or any other device that switches on the heat automatically, since a fire risk exists when the heater is accidentally covered or displaced.

This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided

Ensure that furniture, curtains or other combustible material are positioned no closer than 1 metre from the heater.

In the event of a fault unplug the heater.

Unplug the heater when not required for long periods.

Although this heater complies with safety standards, we do not recommend its use on deep pile carpets or on long hair type of rugs.

The appliance must be positioned so that the plug is accessible.

If the supply cord is damaged it must be replaced by the manufacturer or service agent or a similarly qualified person in order to avoid a hazard.

Keep the supply cord away from the front of the heater.



WARNING: In order to avoid overheating, do not cover the heater. Do not place material or garments on the heater, or obstruct the air circulation around the heater. The heater carries the Warning symbol indicating that it must not be covered.

General

Unpack the heater carefully and retain the packaging for possible future use, in the event of moving or returning the fire to your supplier.

The fire incorporates a flame effect, which can be used with or without heating, so that the comforting effect may be enjoyed at any time of the year. Using the flame effect on its own only requires little electricity.

These models are designed to be free standing and are normally positioned against a wall.

Before connecting the heater check that the supply voltage is the same as that stated on the heater.

Please note: Used in an environment where background noise is very low, it may be possible to hear a sound which is related to the operation of the flame effect. This is normal and should not be a cause for concern.

Electrical connection

WARNING – THIS APPLIANCE MUST BE EARTHED

This heater must be used on an AC ~ supply only and the voltage marked on the heater must correspond to the supply voltage.

Before switching on, please read the safety warnings and operating instructions.

Wall fixing - see **Fig. 1**

The appliance should be securely fixed to the wall via the chain to the rear of the product using the wall plug and screw supplied for block walls.

Note - for studded walls special fasteners are required, see diagram for recommended position of fixing screws.

Controls - see Fig. 2

Three switches provide a choice of heat settings. The appliance is in standby mode when the mains lead is plugged in. The two selector switches are in the ON position when the side with the markings on (i.e. **I**, or **II**) are pushed in.

Stand-by Switch 1	Controls the electricity supply to the heater and flame effect.
Selector Switch 2 (I)	Provides 750W heat output.
Selector Switch 3 (II)	Provides 1500W output with Switch 2.
(Remote Control - 1/0)	Press once to operate the product and press again to return to 'Standby' mode (Alternatively use t he Remote Control). If both selector switches 2 and 3 are in the OFF position, the product works on flame effect only.

Remote control - see Fig. 6

The maximum range of use is ~ 10metres.

Warning: It takes time for the receiver to respond to the transmitter. Do not press the buttons more than once within two seconds for correct operation.

Battery information - see Fig. 6

1. Slide open the battery cover on the back of the remote control.
2. Install AAA batteries into the remote control.
3. Replace the battery cover.

Discard leaky batteries

Dispose of batteries in the proper manner according to provincial and local regulations.

Any battery may leak electrolyte if mixed with a different battery type, if inserted incorrectly, if all the batteries are not replaced at the same time, if disposed of in a fire, or if an attempt is made to charge a battery not intended to be recharged.

Thermal Safety Cut-out

The built-in overheat cut-out switches of the appliance automatically in the event of a fault! Switch off the appliance or disconnect the mains plug from the socket. After a short cooling down phase, the appliance is ready for use again! If the fault should occur again, see your local dealer!

WARNING: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

Ventosa
Model: VNS15

UK

IMPORTANT: THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE

Maintenance

WARNING: ALWAYS DISCONNECT FROM THE POWER SUPPLY BEFORE ATTEMPTING ANY MAINTENANCE.

Lamp Replacement - see **Fig. 3**, **Fig. 4** and **Fig. 5**

The lamps are located behind the back panel. To gain access to the lamps, the screws indicated in **Fig. 3** which secure the back panel, must be removed.

Remove and slide out panel as indicated on **Fig. 4**.

Remove the defective lamp by unscrewing it as shown in **Fig .5**.

Replace with a 60W E14 SES Clear candle lamp. Take care not to over-tighten the lamp.

Refit the back panel and secure with the screws.

Cleaning

WARNING – ALWAYS DISCONNECT FROM THE POWER SUPPLY BEFORE CLEANING THE HEATER.

For general cleaning use a soft clean duster – never use abrasive cleaners. The glass viewing screen should be cleaned carefully with a soft cloth. DO NOT use proprietary glass cleaners.

To remove any accumulation of dust or fluff the soft brush attachment of a vacuum cleaner should occasionally be used to clean the outlet grille of the fan heater.

Recycling



For electrical products sold within the European Community. At the end of the electrical products useful life it should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country.

After Sales Service

Should you require after sales service or should you need to purchase any spares, please contact the retailer from whom the appliance was purchased or contact the service number relevant to your country on the warranty card. Please do not return a faulty product to us in the first instance as this may result in loss or damage and delay in providing you with a satisfactory service. Please retain your receipt as proof of purchase.

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