

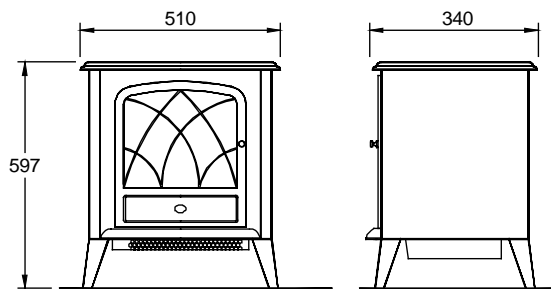
Ritz Stove  
Club Stove

Model: RIT20  
Model: CLB20

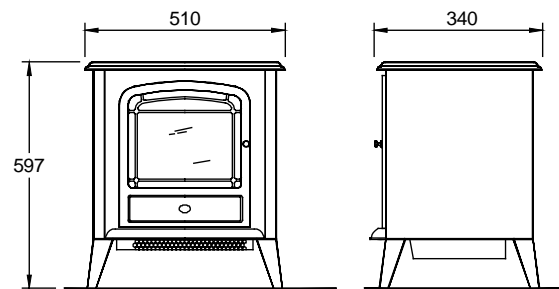


08/19042/2

Issue 2



Ritz Stove



Club Stove

Fig. 1

**IMPORTANT : THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE**

### Important Safety Advice:

When using electrical appliances, basic precautions should be followed to reduce the risk of fire, electric shock, and injury to persons, including the following :

- If the appliance is damaged, check immediately with the supplier before installation and operation.
- Do not use this heater in the immediate surroundings of a bath, shower or swimming pool.
- Do not use outdoors.
- This heater must not be located immediately below a fixed socket outlet or connection box.
- Do not cover or obstruct in any way the heat outlet grille located at the bottom of the heater. Overheating will result if the heater is accidentally covered.
- Ensure that furniture, curtains or other combustible materials are positioned no closer than 1 metre from the heater.
- In the event of a fault unplug the heater.
- Unplug the heater when not required for long periods.
- Keep supply cord away from the front of the heater.
- Although this heater complies with safety standards, we do not recommend its use on deep pile carpets or on long hair type of rugs.
- This appliance is not intended for use by children or other persons without assistance or supervision if their physical, sensory or mental capabilities prevent them from using it safely. Children should be supervised to ensure that they do not play with the appliance.
- The appliance must be positioned so that the plug is accessible.
- If the supply cord is damaged it must be replaced by the manufacturer or service agent or similarly qualified person in order to avoid a hazard.

### General

Unpack the heater carefully and retain the packaging for possible future use, in the event of moving or returning the fire to your supplier.

This model is designed to be free standing and is normally positioned against a wall.

A choice of 1kW or 2kW heat output is provided by the fan heater, which is located at the bottom of the unit.

Before connecting the heater check that the supply voltage is the same as that stated on the heater.

**Please note: Used in an environment where background noise is very low, it may be possible to hear the fan which operates the flame effect. This is normal and should not be a cause for concern.**

### Electrical

**WARNING: THIS APPLIANCE MUST BE EARTHED.**

This fire is suitable for operation on an AC~ electricity supply having the same voltage as that shown on its rating label.

In the event of replacing the fuse supplied, a 13 amp fuse approved by ASTA to BS 1362 must be used.

If the socket outlets in your home are not of the 13 amp BS1363 type they will not accept the plug connected to this heater, therefore cut off the plug. When cut off this plug can constitute a shock hazard if inserted into a socket outlet. It must therefore be disposed of safely.

Before wiring the appropriate plug please note that the wires in this mains lead are coloured in accordance with the following code.

<b>GREEN/YELLOW -</b>	<b>EARTH</b>
<b>BLUE -</b>	<b>NEUTRAL</b>
<b>BROWN -</b>	<b>LIVE</b>

Connect the **Green/Yellow** wire to the terminal marked 'E' or the earth symbol  or coloured **Green** or **Green/Yellow**.

Connect the **Brown** wire to the terminal marked 'L' or coloured **Red**.

Connect the **Blue** wire to the terminal marked 'N' or coloured **Black**.

**DO NOT** connect the Brown (Live) or the Blue (Neutral) wires to the Earth terminal of your 13 amp plug. If the terminals of the plug are unmarked or you are in any doubt, consult a qualified electrician.

**CAUTION:** If you use this heater in conjunction with a thermal control, programme controller, timer or any other device which switches the heater on automatically observe all safety warnings at all times.

## Operation

The unique flame effect may be enjoyed whether or not the heating elements are in operation.

## Controls

The heater controls are located behind the door of the heater. Three switches provide a choice of heat settings. A switch is in the ON position when the side with the markings on (i.e. I, I, or II) is pushed in.

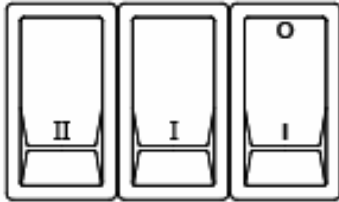


Fig. 2

**Switch 1 ( I )** Controls the electricity supply to the heater and flame effect.  
 Note: This switch must be in the ON ( I ) position for heater to operate with or without heat.

**Switch 2 ( I )** Provides 1kW heat output

**Switch 3 ( II )** Provides 2kW output with switch 2

## Maintenance

**WARNING – BEFORE UNDERTAKING ANY MAINTENANCE OR CLEANING REMOVE PLUG OR DISCONNECT FROM THE ELECTRICITY SUPPLY.**

## Lamp Replacement

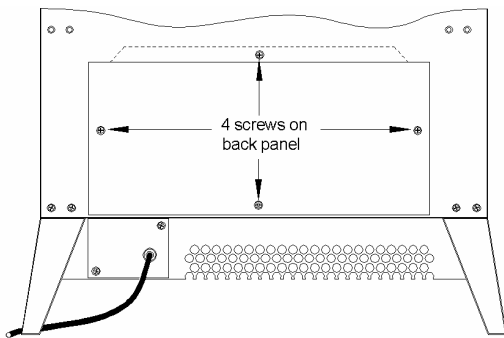


Fig. 3

Two lamps are located behind the back panel as indicated in Fig.3.

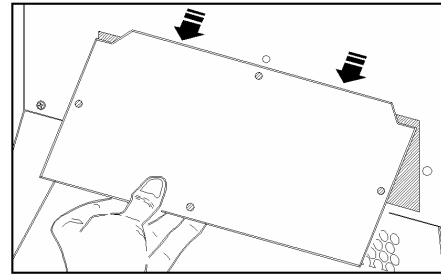


Fig. 4

To gain access to the lamps, the four screws which secure the back panel, must be removed. Remove and slide out panel as indicated on Fig. 4

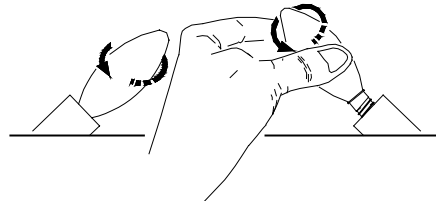


Fig. 5

Remove the defective lamp by unscrewing it as shown - see Fig. 5. Replace with a 60W E14 SES Clear Candle lamp. Take care not to over-tighten the lamp. Refit the back panel and secure with the four screws.

## Safety cut-out

An automatic cut-out will switch off the heater if for any reason it overheats. This could occur for instance, if the air inlet or outlet were restricted in any way. If the cut-out operates, the heater will switch off. The heater will switch on once the obstruction has been removed and the heater has cooled. If the cut-out continues to operate intermittently, the heater should be switched off and Customer Services contacted.

## Cleaning

For general cleaning use a soft clean duster – never use abrasive cleaners. The plastic viewing screen should be cleaned carefully with a soft cloth. DO NOT use proprietary glass cleaners.

## After Sales Service

Your product is guaranteed for one year from the date of purchase. Within this period, we undertake to repair or exchange this product free of charge (excluding lamps & subject to availability) provided it has been installed and operated in accordance with these instructions.

Your rights under this guarantee are additional to your statutory rights, which in turn are not affected by this guarantee.

Should you require after sales service you should contact our customer services help desk on 0870 727 0101. It would assist us if you can quote the model number, series, date of purchase, and nature of the fault at the time of your call. The customer services help desk will also be able to advise you should you need to purchase any spares.

Please do not return a faulty product to us in the first instance as this may result in loss or damage and delay in providing you with a satisfactory service.

Please retain your receipt as proof of purchase.

**CE** The product complies with the European Safety Standards EN60335-2-30 and the European Standard Electromagnetic Compatibility (EMC) EN55014, EN60555-2 and EN60555-3 which cover the essential requirements of EEC Directives 73/23 and 89/336

Glen Dimplex UK Limited  
 Millbrook House  
 Grange Drive  
 Hedge End  
 Southampton  
 Hampshire. SO30 2DF

UK customer help line (8.00AM – 6.00PM Mon-Fri; 8.30AM-1.00PM Sat)

Customer Services: Tel. 0870 7270101  
 Fax. 0870 7270102  
 e-mail customer.services@glendimplex.com  
 Republic of Ireland Tel. 01 8424833