## Extended Warranty Inspection Form (EWIF) A Class Heat Pumps A16M, A12M 1 Year + 2 Years Extended Warranty



By signing this form the installer agrees that all the information within this document is correct, and that the installation and Extended Warranty

Any information proven to be incorrect, will result in cancellation of the extended warranty. Any service costs incurred by Dimplex as a result of incorrect installation or inaccurate information or inaccurate information provided will be recharged to the installer.

Inspection have been completed in accordance within Dimplex Renewables requirements and procedures.

| Customer Signature   |                         | Date      | Installer Signature | Date   |  |
|--|-------------------------|-----------|---------------------|--|--|
|  |                         |           |                     |  |  |
| Please return all comp Dimplex Renewables Technical  | Fax:                    | 01489 773 | 050                 | Office Use Only:<br>DATE RECEIVED                      |  |
| Millbrook House  | Scrvices                |           |                     |  |  |
| Southampton<br>SO30 2DF  |                         |           |                     | To complete this form electronically download it from: |  |
| Email: <u>Customer.</u> S  | Services@gdcgroup.co.uk |           | www.                | dimplex.co.uk/insert address when available            |  |
|  |                         |           |                     |  |  |
| Important: The additional twenty four month extended warranty (in addition to the standard twelve month guarantee) is subject to the heat pump being installed and signed off by an approved and authorised Dimplex A Class accredited & MCS approved installer to the published guidelines laid out by Dimplex Renewables and is subject to the Dimplex terms and conditions of warranty (available upon request).  For the extended warranty to be authorised, all required information must be completed and a copy of the installation schematic provided to Dimplex. Dimplex reserves the right to withhold or refuse approval of the extended warranty should inadequate or incorrect information be provided.   |                         |           |                     |  |  |
| Any installation defects identified upon completion must be corrected immediately by the installer. This is a prerequisite for the extended warranty. Once the signed inspection has been received and approved by Dimplex Renewables the confirmation of the extended warranty will be issued to the installer. Please note: No liability will be assumed by Dimplex for planning, dimensioning and/or execution of the overall system.  If a non-Dimplex cylinder is utilised for Domestic Hot Water production, then Dimplex will not guarantee the efficiency of the DHW preparation. If and when any fault develops and the fault is in any way connected to the DHW, Dimplex will not authorise attendance under the warranty scheme until it can be proven by the installer that the installed cylinder is compatible with the heat pump. Please note the Domestic Hot Water will not reach the required temperature if the cylinder coil surface area is undersized. |                         |           |                     |  |  |
|  |                         |           |                     |  |  |
| Installer Details:   |                         |           |                     |  |  |
| Company Name   |                         |           | Company Em          | ail  |  |
| Company Address  |                         |           | Telephone I         | V°   |  |
|  |                         |           | Post Cod            | de   |  |
|  |                         |           |                     |  |  |
| MCS Certification Body   |                         |           | MCS Numb            | er   |  |
| Accredited Installer's Name  |                         |           | AIS numb            | er   |  |
| Site Details:  |                         |           |                     |  |  |
| Occupier/Contact   |                         |           | Telepho             | ne   |  |
|  |                         |           |                     |  |  |
| Address  |                         |           | Post Cod            | de   |  |

## **Extended Warranty Inspection Form (EWIF) A Class Heat Pumps** A16M, A12M



| Heating System Flow Rate  Umin  Dimplex full MIS300S quote issued?  Dimplex Scheme number or name of  Miss300S designed in dot doe my Dimplex.  Space Heating Berligh  MW @ "C external Inhibitor Type & Protection "C.  Space Heating Berligh  MW @ "C external Inhibitor Type & Rorectarian "S.  Space Heating Breign  MW @ "C external Inhibitor Type & Rorectarian "S.  Space Heating Breign  MW @ "C external Inhibitor Type & Rorectarian "S.  Space Heating Breign  MW @ "C external Inhibitor Type & Rorectarian "S.  Date  Commissioning routinet. Log in as an installer on 266 and then got to menu Ss.  1. User access level Standard or Restricted  Plank temp  Schematic code  9. Water flow check complete  Flow temp  Schematic code  10. If DHW cylinder connected, is the cylinder and A Class cylinder.  4. Water side checks have been completed.  Tick:  11. Achieved temperature during DHW  12. Distinfection  Set point  Time  13. Heating curval the Heating circuit 1  H                     | Dimplex Online heat pump calculator quick quote used?                             | Number of Bedrooms   |  |  |  |  |  |
|--|---|--|--|--|--|--|--|
| Displace scheme number or name of MIS300S designer if not done my Dimplex.   | Heat loss by Dimplex heating design dept?   | Heating System Flow Rate L/min   |  |  |  |  |  |
| Dimples scheme number or name of Miss005 designer if not done my Dimples.  Space Heating Design  I.W. @ "C. external System Operating Pressure Inhibitor Type & Protection 5s.  Space Heating Bivalent  W.W. @ "C. external System Operating Pressure Inhibitor Type & Conventration 5s.  Space Heating Bivalent  Commissioning routine: Log in as an installer on 266 and then got to menu 55.  1. User access level Standard or Restricted  9. Water flow check complete Flow temp "C. Capacity I.W.  3. Temperature control based on flow or return  10. If DHW cylinder connected, is the cylinder an A Class cylinder.  4. Water side checks have been completed. Tick:  11. Achieved temperature during DHW "C.  12. Disinfection Set point Time 1. Achieved temperature during DHW "C.  13. Temperature sensing device 2. Zone 3 2. Zone 4 2. Zone 3 2. Zone 4 2. Heating circuit 1. Heating circuit 1. Heating circuit 1. Heating circuit 3. Heating  | Dimplex full MIS3005 quote issued?  | m³/hr divided by 0.06  |  |  |  |  |  |
| Missions designer if not done my Dimplex.  Space Heating Bloulent  WW @ "C'External   System Operating Pressure   Sin    Sow temp    Step   Step    Step   Step    Step   Sin    System Operating Pressure   Sin    System Operating Pressure    System Operating Press | Dimelay schome number or name of  | Flow & Return Pipe Sizes mm  |  |  |  |  |  |
| Space Heating Beign  | ·   | Glycol Type & Protection °C  |  |  |  |  |  |
| Space Heating Bisvalent  | Space Heating Design kW @ °C extern   |  |  |  |  |  |  |
| Commissioning routine: Log in as an installer on 266 and then got to menu 55.  1. User access level Standard or Restricted  2. Schematic code  3. Temperature control based on flow or return  3. Temperature control based on flow or return  4. Water side checks have been completed. Tick:  5. Temperature sensing device  2. Disinfection  5. Temperature during DHW  7. Disinfection  5. Temperature during DHW  7. Electrical connections complete  7. Electrical connections complete  8. DHW set up complete  7. Electrical connections complete  8. DHW set up complete  7. Electrical connections complete  8. DHW set up complete  7. Electrical connections complete  8. DHW set up complete  9. Water flow check complete  8. DHW set up complete  8. DHW set up complete  8. DHW set up complete  9. Water flow check complete  8. DHW set up complete  8. DHW set up complete  8. DHW set up complete  9. Water flow check complete  9. Water flow check complete  10. Deal of temp  11. Achieved temperature during DHW  12. Disinfection  13. Heating curve set up  14. Heating curve set up  15. Heating curve set up  16. Temperature sensing device  16. Temperature sensing device  17. Electrical connections complete  18. DHW set up complete  18. DH |   |  |  |  |  |  |  |
| S. Water flow check complete Flow temp Capacity  Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Lournary Lournary Return Temp Capacity Lournary Lournary Return Temp Capacity Lournary Lourn  | ww.e  |  |  |  |  |  |  |
| S. Water flow check complete Flow temp Capacity  Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Lournary Lournary Return Temp Capacity Lournary Lournary Return Temp Capacity Lournary Lourn  |   |  |  |  |  |  |  |
| S. Water flow check complete Flow temp Capacity  Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Lournary Return Temp Capacity Lournary Return Temp Capacity Lournary Lournary Lournary Return Temp Capacity Lournary Lournary Return Temp Capacity Lournary Lourn  | Commissioning southing Log in as an installar on 200 and they part to many FF     |  |  |  |  |  |  |
| Flow temp   TC   Capacity   Exturn Temp   TC   |   |  |  |  |  |  |  |
| 2. Schematic code  Capacity  Emitter Start time Ford Immer Set back Off / On Timer  Capacity  Learning Starts Immediate Start time Ford Immer Set back Option 1 Period 2 Perio | 1. User access level Standard or Restricted                                       | · · · · · · · · · · · · · · · · · · ·  |  |  |  |  |  |
| 3. Temperature control based on flow or return return 4. Water side checks have been completed. Tick:  11. Achieved temperature during DHW   |   | Return Temp °C   |  |  |  |  |  |
| return  4. Water side checks have been completed. Tick:  11. Achieved temperature during DHW  12. Disinfection  Set point Time  13. Heating curve set up  13. Heating curve set up  14. Emitter Water from Design Base temperature during DHW  15. Temperature sensing device  16. Temperature check complete  16. Temperature set up  17. Electrical connections complete  16. Temperature set up  17. Electrical connections complete  16. Temperature during DHW  17. Electrical connections set up  18. Heating circuit 2  Heating circuit 3  Heating circuit 4  Heating circuit 5  Heating circuit 1  Heating circuit 2  Heating circuit 2  Heating circuit 3  Heating circuit 4  Heating circuit 3  Heating circuit 4  Heating circuit 2  Heating circuit 2  Heating circuit 2  Heating circuit 2  Heating circuit 3  Heating circuit 2  Heating circuit 4  Heating circuit 4  Heating circuit 4  Heating circuit 2  Heating circuit 3  Heating circuit 2  Heating circuit 3  Heating circuit 4  Heating circuit 2  Heating circuit 3  Heating ci | 2. Schematic code   | Capacity kW  |  |  |  |  |  |
| return  4. Water side checks have been completed. Tick:  11. Achieved temperature during DHW  12. Disinfection  Set point Time  13. Heating curve set up  13. Heating curve set up  14. Emitter Water from Design Base temperature during DHW  15. Temperature sensing device  16. Temperature check complete  16. Temperature set up  17. Electrical connections complete  16. Temperature set up  17. Electrical connections complete  16. Temperature during DHW  17. Electrical connections set up  18. Heating circuit 2  Heating circuit 3  Heating circuit 4  Heating circuit 5  Heating circuit 1  Heating circuit 2  Heating circuit 2  Heating circuit 3  Heating circuit 4  Heating circuit 3  Heating circuit 4  Heating circuit 2  Heating circuit 2  Heating circuit 2  Heating circuit 2  Heating circuit 3  Heating circuit 2  Heating circuit 4  Heating circuit 4  Heating circuit 4  Heating circuit 2  Heating circuit 3  Heating circuit 2  Heating circuit 3  Heating circuit 4  Heating circuit 2  Heating circuit 3  Heating ci | 2 Temperature control based on flow or  | 10 If DHW cylinder connected is the  |  |  |  |  |  |
| 5. Temperature sensing device    20ne 1  |   |  |  |  |  |  |  |
| 5. Temperature sensing device    20ne 1  | 4. Water side checks have been completed Tick:                                    | 11 Achieved temperature during DHW   |  |  |  |  |  |
| 5. Temperature sensing device    Zone 1  | . Nate: sac sicolo late scell completed.  |  |  |  |  |  |  |
| Status: On temp   Set back temp  | 5. Temperature sensing device   | The state of the s |  |  |  |  |  |
| ## Cone 3   Zone 4   Emitter   Max   Water   temp   Emitter   temp   temp   Emitter   temp   Emitter   temp   temp   Emitter   temp   temp   temp   Emitter   temp   | Zone 1  |  |  |  |  |  |  |
| 6. Temperature check complete Tick:    Heating circuit 1   Heating circuit 2   Heating circuit 3   Heating circuit 3   Heating circuit 3   Heating circuit 4   Heating circuit 3   Heating circuit 4   Heating circuit 4   Heating circuit 2   Heating circuit 3   Heating circuit 4   Heating circuit 2   Heating circuit 3   Heating circuit 4   Heating circuit 4   Heating circuit 3   Heating circuit 4   Heating circuit 4   Heating circuit 2   Heating circuit 3   Heating circuit 4   Heating circuit 2   Heating circuit 3   Heating circuit 2   Heating |   | 13. Heating curve set up   |  |  |  |  |  |
| 6. Temperature check complete  7. Electrical connections complete  7. Electrical connections complete  7. Electrical connections complete  8. DHW set up complete  7. Electrical connections complete  8. DHW set up complete  7. Electrical connections complete  7. Electrical connections complete  8. DHW set up complete  7. Electrical connections complete  8. Electrical connections complete  9. Water flow check complete  8. Electrical connections complete  9. Water flow check complete  1. Electrical connections complete  1. Electric | Zone 4  | Fmitter   Min water   Design   Base  |  |  |  |  |  |
| 7. Electrical connections complete  8. DHW set up complete  Tick:  9. Water flow check complete  Tick:  1. Bivalent temp:  1. C  | 6. Temperature check complete Tick:   | type water temp temp temp  |  |  |  |  |  |
| 8. DHW set up complete  Tick:  9. Water flow check complete  Tick:  Bivalent temp: Heating off temp:  *C  Status: Off / On / Timer  Zone 1  Zone 2  Zone 3  Zone 4  Tuesday Zone 4  Thursday If the zone are 'Timed' complete the following table. If timer options 3, 4 and 5 have been used then continue on a separate sheet.    Status: Off / On / Timer   Tuesday   Status:   Status:   On temp   Set back temp     Cone 2  |   |  |  |  |  |  |  |
| 9. Water flow check complete  Tick:  Bivalent temp: Heating off temp:  "C Heating off temp:  "C Heating off temp:  "C  "C  "C   User settings: Space heating settings  If the zones are 'Timed' then tick which options apply to which day. If zones 3 and 4 have been used then continue on a separate sheet.  Zone 1 Zone 1 Zone 2 Zone 3 Zone 4  If the zones are 'Timed' then tick which options apply to which day. If zones 3 and 4 have been used then continue on a separate sheet.  Zone 1 Zone 2 Zone 3 Zone 4  If the zones are 'Timed' then tick which options apply to which day. If zones 3 and 4 have been used then continue on a separate sheet.  Zone 1 Zone 2    Vednesday   Thursday   Friday   Saturday    Vednesday   Thursday   Saturday      Vednesday   Thursday   Tuesday   Thursday   Thursday  | 7. Electrical connections complete  |  |  |  |  |  |  |
| User settings: Space heating settings  If the zones are 'Timed' then tick which options apply to which day. If zones 3 and 4 have been used then continue on a separate sheet.    Status: Off / On / Timer Off / On / On temp Off / On / On  | 8. DHW set up complete Tick:  | Heating circuit 4  |  |  |  |  |  |
| User settings: Space heating settings    Status: Off / On / Timer  | 9. Water flow check complete Tick:  | Bivalent temp: °C  |  |  |  |  |  |
| Status: Off / On / Timer   |   | Heating off temp: °C   |  |  |  |  |  |
| Status: Off / On / Timer   |   |  |  |  |  |  |  |
| Status: Off / On / Timer   |   |  |  |  |  |  |  |
| Off / On / Timer temp  Zone 1  Zone 2  Zone 3  Zone 4  If the zone are 'Timed' complete the following table. If timer options 3, 4 and 5 have been used then continue on a separate sheet.    Start time   End time   Temp   Quiet   | User settings: Space heating settings   |  |  |  |  |  |  |
| Zone 1 Zone 2 Zone 3 Zone 4  If the zone are 'Timed' complete the following table. If timer options 3, 4 and 5 have been used then continue on a separate sheet.  Zone 2  Zone 4  Saturday Friday Saturday Friday Saturday  Friday Saturday  Friday Saturday  Friday Saturday  Friday Saturday  Friday Saturday  Friday Saturday  Friday Saturday  Friday  Friday Saturday  Friday  Friday Saturday  Friday  Friday Saturday  Friday   | Status: On town Set back  | Zone 1 Option 1 Option 2 Option 3 Option 4 Option 5  |  |  |  |  |  |
| Tuesday Wednesday Thursday Friday Saturday  Start time End time Temp Quiet  Period 1 Option 1 Period 2 Period 3 Period 1 Option 2 Period 1 Option 2 Period 2 Period 3 Period 1 Option 2 Period 2 Period 2 Period 3 Period 1 Option 2 Period 2 Period 2 Period 3 Period 3 Period 4 Option 5 Period 4 Period 5 Period 6 Period 7 Period 7 Period 8 Period 9 | Off / On / Timer temp   |  |  |  |  |  |  |
| Zone 3 Zone 4  If the zone are 'Timed' complete the following table. If timer options 3, 4 and 5 have been used then continue on a separate sheet.  Zone 2 Option 1 Option 1 Period 1 Option 1 Period 2 Period 3 Period 1 Option 2 Period 1 Option 2 Period 2 Period 3 Period 1 Option 2 Period 2 Period 2 Period 3 Period 1 Option 2 Period 2 Period 3 Period 1 Option 2 Period 2 Period 3 Period 1 Option 2 Period 3 Period 1 Option 2 Period 3 Period 1 Option 3 Period 1 Option 3 Period 1 Period 2 Period 3 Period 1 Option 3 Period 1 Period 2 Period 3 Period 1 Option 3 Period 1 Period 3 Period 1 Option 4 Period 1 Period 2 Period 3 Period 1 Option 5 Period 1 Period 2 Period 3 Period 3 Period 3 Period 4 Period 5 Period 5 Period 6 Period 7 Period 7 Period 7 Period 8 Period 9 P |   |  |  |  |  |  |  |
| Thursday Friday Saturday  Start time End time Temp Quiet  Period 1 Option 1 Period 2 Period 3 Period 1 Option 2 Period 1 Option 2 Period 2 Period 3 Period 1 Option 2 Period 2 Period 2 Period 3 Period 1 Option 2 Period 3 Period 1 Option 3 Option 4 Option 5  Start time End time Temp Quiet Monday Tuesday Wednesday Thursday Friday   |   |  |  |  |  |  |  |
| If the zone are 'Timed' complete the following table. If timer options 3, 4 and 5 have been used then continue on a separate sheet.    Zone 2  |   |  |  |  |  |  |  |
| Answe been used then continue on a separate sheet.    Zone 2   |   | Friday   |  |  |  |  |  |
| Zone 2 Option 1 Option 2 Option 3 Option 4 Option 5  Start time End time Temp Quiet  Sunday  Monday  Period 1 Period 2 Period 3 Period 1 Option 2 Period 1 Option 2 Period 3 Period 3 Period 4 Period 5 Period 6 Period 7 Period 7 Period 7 Period 8 Period 9 P | If the zone are 'Timed' complete the following table. If timer options 3, 4 and 5 |  |  |  |  |  |  |
| Start time End time Temp Quiet  Period 1 Option 1 Period 2 Period 3 Period 1 Option 2 Period 2 Period 2 Period 2 Period 2 Period 3 Period 1 Option 2 Period 2   |   | Zone 2 Option 1 Option 2 Option 3 Option 4 Option 5  |  |  |  |  |  |
| Period 1   | Start time End time Temp Quiet  |  |  |  |  |  |  |
| Option 1         Period 2         Tuesday           Period 3         Wednesday           Period 1         Thursday           Option 2         Period 2   |   |  |  |  |  |  |  |
| Period 3         Wednesday           Period 1         Thursday           Option 2         Friday   |   |  |  |  |  |  |  |
| Period 1 Option 2 Period 2 Thursday Friday   |   |  |  |  |  |  |  |
|  | Period 1  |  |  |  |  |  |  |
| Period 3 Saturday  | Option 2 Period 2   |  |  |  |  |  |  |
|  | Period 3  | Saturday   |  |  |  |  |  |

## Extended Warranty Inspection Form (EWIF) A Class Heat Pumps A16M, A12M



| User settings: DHW program   |   |  |  |  |
|--|---|--|--|--|
| Start time End time Quiet  Period 1 Period 2 Period 3 Period 1 Weekend Period 2 Period 3 Period 1 Custom Period 2 Period 3 Period 1 Custom Period 2 Period 3   | DHW program Option 1 Option 2 Option 3  Sunday Monday Tuesday Wednesday Thursday Friday Saturday  User DHW storage temp  Option 2 Option 3  |  |  |  |
| Following installation tick which of the following that have been consistent or following that have been c | Frost protection level (°C) Inhibitor added BS7671 wiring regulations compliant Building regulations compliant MIS3005 compliant (latest version) Cylinder installation G3 compliant A Class instructions compliant Installation claiming RHI RHI metering fitted Dimplex monitoring fitted System explained to end user User manual left with end user |  |  |  |
| Set to Work & Commissioning Date**  Extended Warranty Inspection Date**  | Client / User Confirmation Date <sup>†</sup> System fluid and health check results attached   |  |  |  |
| **The Extended Warranty Inspection Form may only be submitted to Dimplex by a registered Accredited Installer after successfully setting to work and commissioning the installation  †The home owner/occupier confirms that the system has been running trouble free for at least 14 days. Dimplex may contact the customer before issuing the extended warranty certificate   |   |  |  |  |
| Heat pump Model  | Heat pump serial Number   |  |  |  |
| DHW Cylinder Model   | Cylinder serial number  |  |  |  |
| Date Of Inspection   | Cylinder bench mark certificate submitted   |  |  |  |
|  | Inspection Successful   |  |  |  |
| Additional Comments  |   |  |  |  |

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