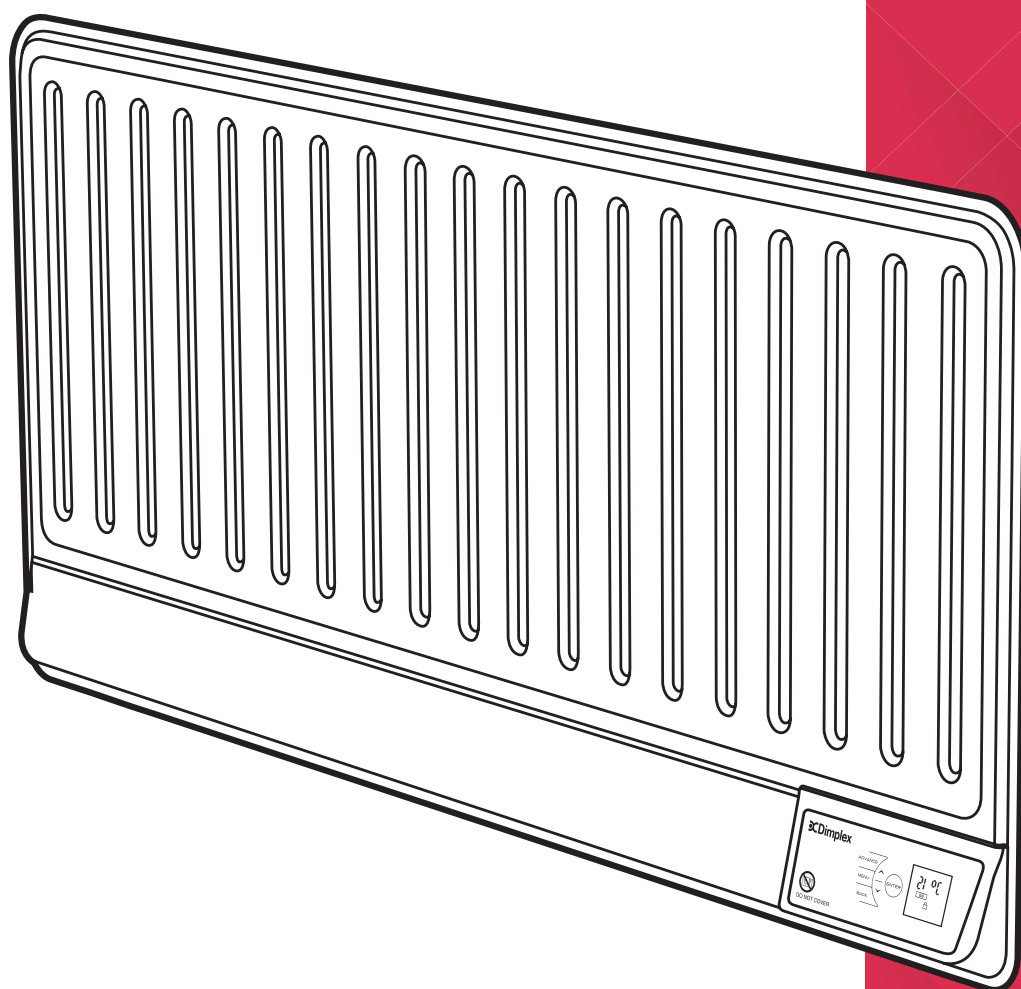




INSTRUCTION MANUAL

Installation and Operating



Mk1 Oil-filled Panel Radiator

Models: B075E / C100E / D150E / E200E

These instructions should be read carefully and retained for future use. Note also the information presented on the appliance.



IMPORTANT

THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE. **Note also the information presented on the appliance**

CAUTION: FAILURE TO FOLLOW THESE INSTRUCTIONS MAY CAUSE INJURY AND/OR DAMAGE AND MAY INVALIDATE YOUR GUARANTEE

IMPORTANT SAFETY ADVICE

When using electrical heaters, basic precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons, including the following:

IMPORTANT – The wall bracket supplied with the heater must be used.

IMPORTANT – All packaging should be disposed of in an appropriate manner.

OVERHEATING WARNING

WARNING - In order to avoid overheating, do not cover or obstruct the heater. Do not place material or garments on the heater, or obstruct the air circulation around the heater, for instance by curtains or furniture, as this could cause overheating and a fire risk.

WARNING - THE SURFACES ON THIS HEATER CAN BE HOT. The heater carries a warning 'DO NOT COVER' to alert the user to the risk of fire that exists if the heater is accidentally covered.

CAUTION - Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

For your safety this heater is fitted with a thermal cut-out. In the event that the product overheats for some reason, the cut-out prevents excessive temperatures on the product by cutting the power to the heater. Once the heater has cooled down, it will reset automatically, it will continue to cycle on and off automatically until the reason for overheating is removed. The display screen may flash red to indicate the product has overheated. To reset the display, remove the obstruction and hold Enter for 10 seconds.

SUITABLE APPLICATIONS

WARNING - This heater is suitable for normal domestic household purposes and should not be used in any other type of environment. This product should only be used in the country where it was purchased from by a recognised commercial retailer. **Do not use outdoors. Do not install if the product is damaged. Do not use this appliance in the immediate surroundings of a bath, shower or swimming pool.**

SERVICING AND REPAIRS

WARNING - Servicing and product repairs should only be undertaken by the manufacturers approved service agent or a similarly trained or qualified person, using only exact manufacturer approved spare parts. This heater contains a precise quantity of special oil. Repairs requiring opening of the oil container are only to be made by the manufacturer or his service agent who should be contacted if there is a leak.

When disposing the heater, follow the regulations concerning the disposal of oil.

If young children, the aged or infirm are likely to be left in the vicinity of the heater, we advise that adequate precautions should be taken. We recommend that a guard be fitted to ensure contact with the heater is avoided.

For further information, please contact our guard supplier direct on Tel. No. 020 7987 1184 or visit www.aianos.co.uk, or in case of difficulty or for further advice contact the Customer Helpline.

DO NOT use the radiator if it develops an oil leak. Unplug the radiator and contact your supplier or our Customer Help Line.

If the radiator is tipped over, unplug it and allow it to cool before standing it back upright.

DO ENSURE that the mains lead cannot be tripped over.

DO NOT operate the radiator with the mains lead overhanging the heated surfaces.

ELECTRICAL INSTALLATION

WARNING - Minimum clearances and IP zone requirements must be adhered to in accordance with the current wiring regulations.

WARNING: THIS APPLIANCE MUST BE EARTHED

This heater must be used on an AC supply only and the voltage marked on the heater must correspond to the supply voltage. This heater is fitted with a rewirable plug incorporating a 13 amp fuse. In the event of replacing the fuse in the plug supplied a 13 amp fuse approved by ASTA to BS 1362 must be used. If any other type of plug is used, a 13 amp fuse must be fitted in the plug, the adaptor, or at the distribution board.

IMPORTANT: If the plug is not suitable for your socket, the 13 amp plug should be removed.

Before wiring the appropriate plug please note that the wires in this mains lead are coloured in accordance with the following code:

GREEN AND YELLOW:	EARTH
BLUE:	NEUTRAL
BROWN:	LIVE

Connect the GREEN AND YELLOW wire to the terminal marked “E” or by the earth symbol, or colour GREEN or GREEN AND YELLOW.

Connect the BLUE wire to the terminal marked “N” or coloured BLACK

Connect the BROWN wire to the terminal marked “L” or coloured RED

NOTE: Do not locate the heater immediately below a fixed electrical point i.e. socket outlet.

If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or their service agent.

WARNING: This heater must not be connected to the electricity supply via an external switching device (such as a timer) or a circuit that is regularly switched on and off by the utility supplier. Failure to follow this warning could result in the heater’s thermal cut-off being inadvertently reset and could create a fire hazard. Cables/flexes that are supplied pre-fitted to the product must NOT be extended.

CHILD SAFETY

WARNING - This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of appliance by a person responsible for their safety.

This appliance can be used by children from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision. Children of less than 3 years should be kept away unless continuously supervised.

Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not regulate and clean the appliance or perform user maintenance. This product contains a replaceable battery.

WARNING - KEEP BATTERIES OUT OF REACH OF CHILDREN.

WARNING - Packaging should be disposed off responsibly as the EPS used could be a potential choking hazard for children.

Energy Related Product Directive

This product complies with Lot20 of the Energy Efficiency Directive (2015/1188).

Type of heat output/ room temperature control	
With electronic room temperature control	Yes
Electronic room temperature control plus week timer	Yes
With open window detection	Yes

Technical Details

Model Identifier(s):		B075E	C100E	D150E	E200E
Nominal heat output	P _{nom}	0.75 kW	1 kW	1.25 kW	1.5 kW
Height (mm)		659	659	659	659
Width (mm)		570	840	1105	1373
Depth (mm)		50	50	50	50
Minimum heat output (indicative)	P _{min}	0.75 kW	1.00 kW	1.25 kW	1.5 kW
Maximum continuous heat output	P _{max,c}	0.75 kW	1.00 kW	1.25 kW	1.5 kW
Auxiliary electricity Consumption					
At nominal heat output	e _{lmax}	0.00	0.00	0.00	0.00
At minimum heat output	e _{lmin}	0.00	0.00	0.00	0.00
In standby mode	e _{lSB}	<0.0005	<0.0005	<0.0005	<0.0005
With open window detection		Yes			

All Models	
Controls	<p>Digitally controlled, Electronic Thermostat</p> <p>Timer modes: 7 Day Programmable User Timer</p> <p>Continuous heat modes: Manual, Frost Protect, Off, Setback Mode</p>
Controller UI	<ul style="list-style-type: none"> •Icon-based display with white backlight •Capacitive buttons with audio feedback •User replaceable battery (Coin-Type)
Controller Functions	<ul style="list-style-type: none"> •Open window detection •Advance time period •Adjustable max SP range (7-26°C) •Child Lock
Construction	<ul style="list-style-type: none"> •Durable epoxy-polyester powder coated steel casing •Advanced controls with cap-sense technology for total flexibility of heating
Element	Compact, mineral filled sheathed bundy element
Battery	3.3V coin cell battery, type CR2032, T85°C, to backup real time clock. Battery life >5 years.
Installation	Wall bracket set for easy fixing
Safety	<ul style="list-style-type: none"> •Thermal cut-out. Auto reset type •Overheat detection
IP Rating	IP20
Supply	1.3 metres of cable with fitted UK plug, 1/N/PE ~230-240 V, 50Hz Class I, with earth wire
Colour / Finish	Metal Chassis & Control Moulding - Traffic White (RAL 9016)

General Information

Please read the instructions closely before first using the product. There is also a quick-start guide on page 10 if you need a reminder of how to use the basic functions in the future.

The heater may be used wall-mounted or freestanding. The necessary wall mounting brackets are provided with the product as a standard. The feet screws can be bought separately as an accessory.

It should only be operated when in the upright position as shown - see **Fig.1a** and **Fig.1b**. All models IP20 Ingress Protected. Before connecting the heater check that the supply voltage is the same as that stated on the heater.

Wall Mounting Instructions

THE RADIATOR MUST ONLY BE WALL MOUNTED USING THE KIT SUPPLIED.



WARNING:

This product is heavy and care should be taken in installation

Select a suitable position on a wall, near to a mains power outlet. The radiator should not be mounted closer than 75mm from the floor - see **Fig. 3** (to enable cleaning), or adjacent side walls. Ensure at least 305mm clear space between the radiator and any overhanging shelf - see Fig 6. It should not be mounted closer than 1 metre from the ceiling.

STEP 1: Check that you have all the necessary components:

- (a) 2 x Bottom Wall brackets
- (b) 2 x Top Wall Brackets
- (c) 2 x Radiator Securing Brackets
- (d) 2 x Screws Self-tapping.

STEP 2: Using a straight edge, draw a horizontal line (see 'Y' in **Fig. 3**) for the bottom brackets at the required mounting height from the floor.



NOTE:

*The bottom of the radiator must not be less than 75mm from the floor. To achieve this, the top edge of the bottom brackets must be at least 160mm from the floor - see **Fig. 2**. On this line, mark off the fixing centres according to model - see 'C' in the table in **Fig. 2** and **Fig. 3**.*

Place the bottom brackets centrally over these centres with the top row of holes on the line, and mark the fixing hole positions - see **Fig. 3**.

STEP 3: Drill the holes and fit wall plugs. Screw the bottom brackets in position - see **Fig. 3**.

STEP 4: Measure dimension D in **Fig. 2** according to model, from the top of the bottom brackets and draw a horizontal line. Mark off the fixing centres for the top brackets in line with the bottom brackets. Place each top bracket on the line and mark the fixing holes - see **Fig. 4**. Drill and plug the wall and fix the top brackets in place.

STEP 5: Place the radiator on the bottom brackets, then fit each securing bracket to the top of the radiator and secure it with the self-tapping screw provided - see **Fig. 5**.

Check that the radiator is securely fixed to the wall.

IMPORTANT:

For safe clearances from shelf/obstacle - see Fig. 6

Fig. 1a

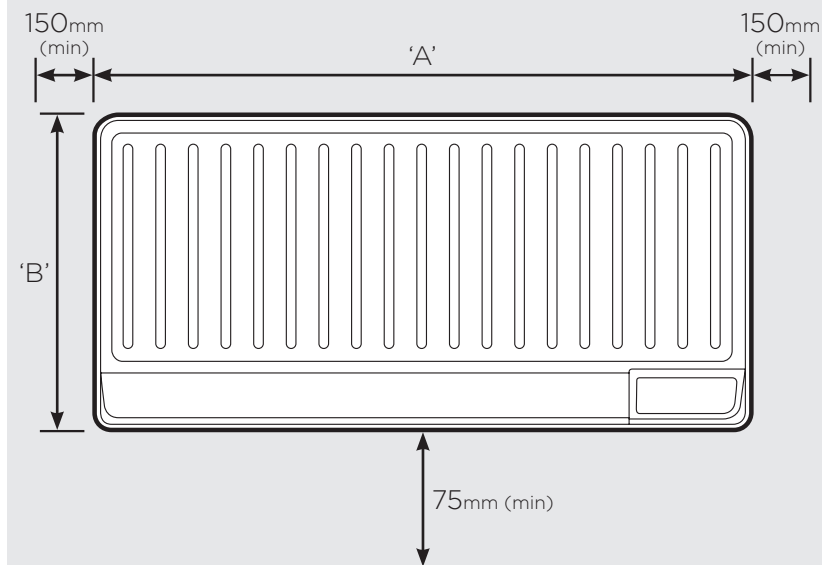
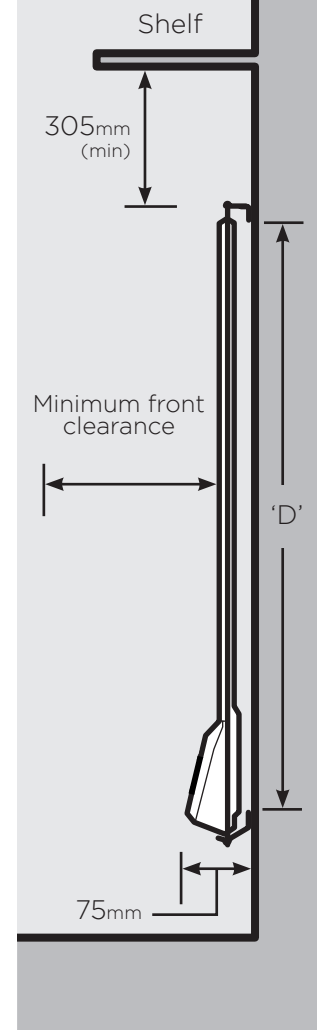
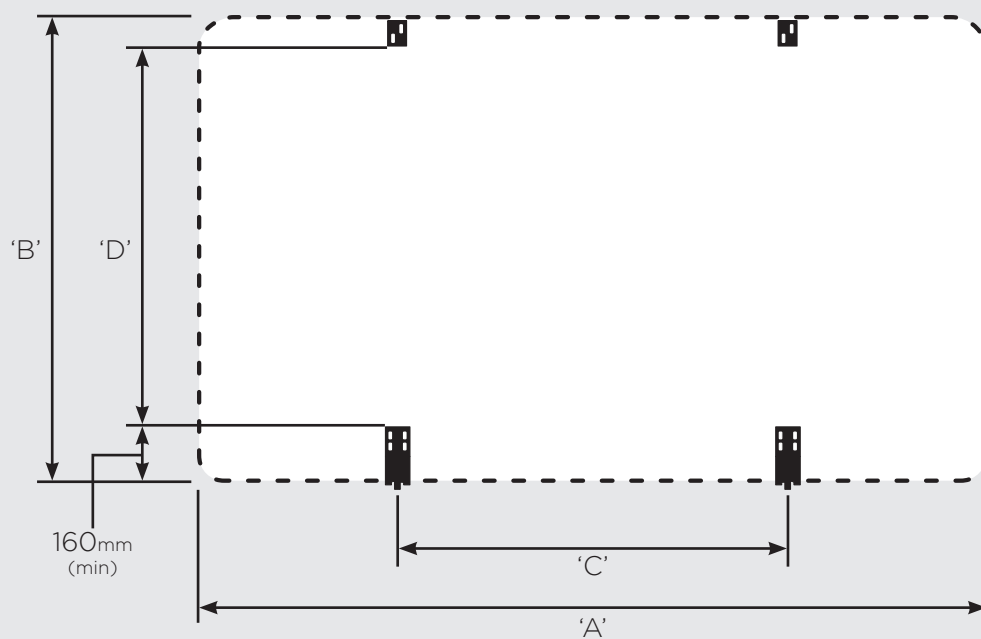


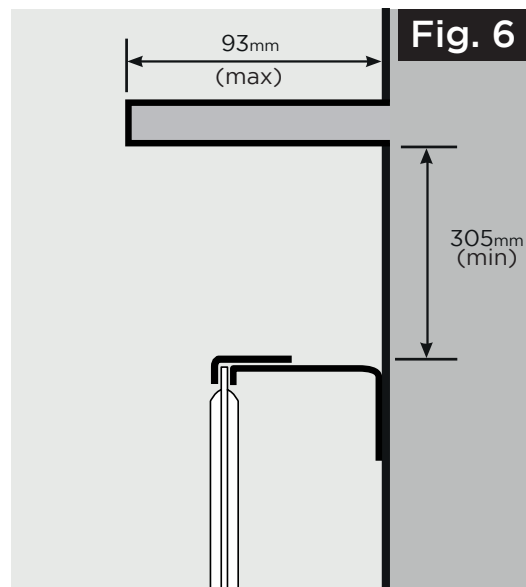
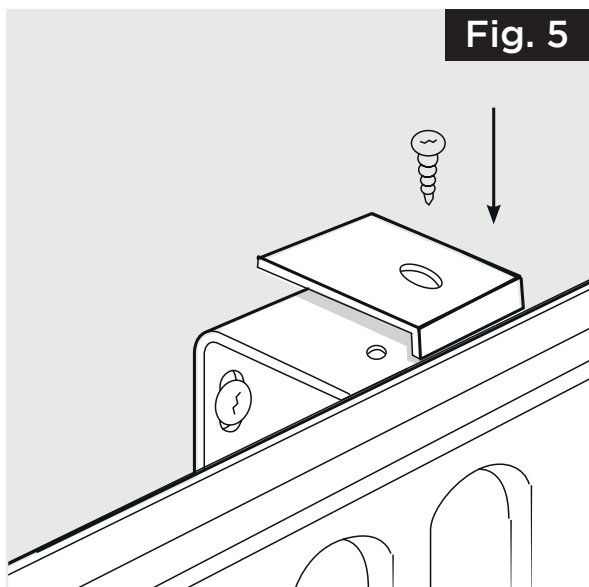
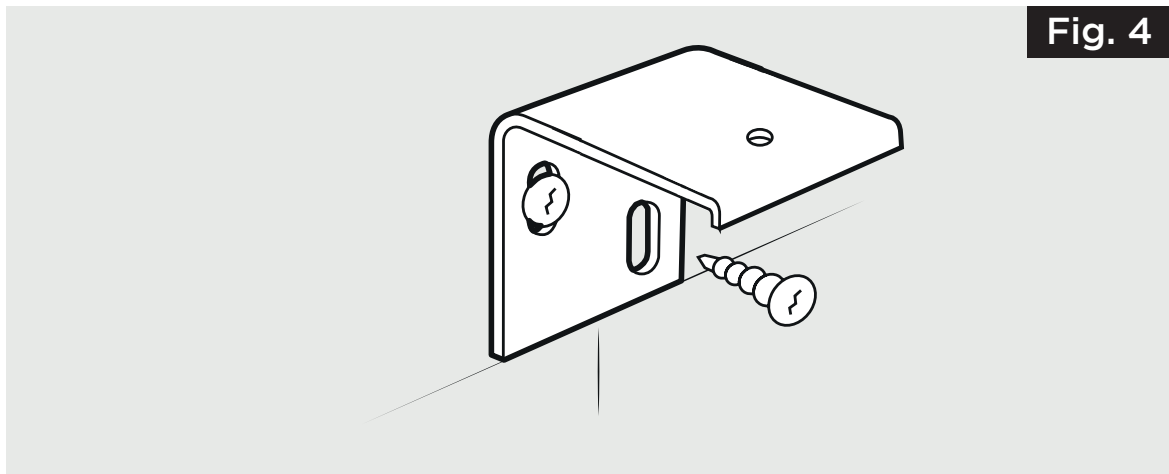
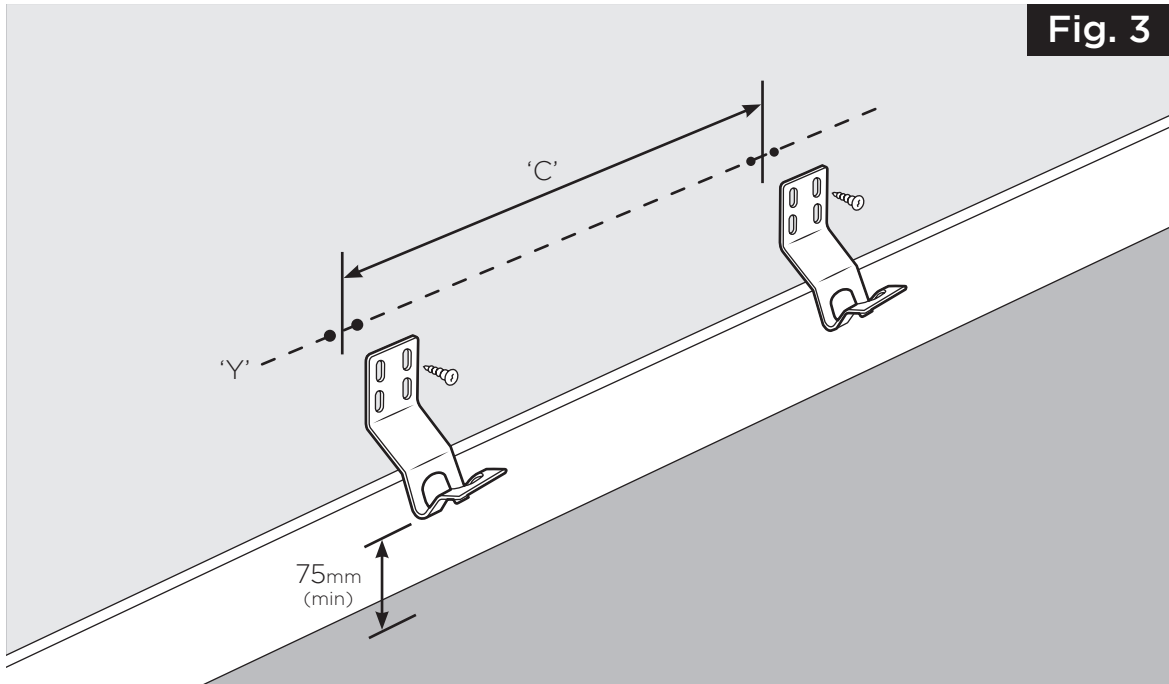
Fig. 1b



MODEL	Watts	A	B	C	D
B075E	750	570mm	659mm	270mm	535mm
C100E	1000	840mm	659mm	540mm	535mm
D150E	1500	1105mm	659mm	805mm	535mm
E200E	2000	1373mm	659mm	1073mm	535mm

Fig. 2









Quick Start Guide

How does the heater control work?

The control allows you to choose when you want heat and at what temperature. When using a timer mode (see below) **ON** will display on the home screen to tell you when the heater is maintaining the temperature displayed. The current time will be displayed when the heater is outside of a timed heating period.

When  **Manual**,  **Schedule** or  **Frost** modes are being used the heater will always maintain the temperature shown on the home screen.

Set the Time

To set the date and time on the heater, press **Menu**, then press **Up** three times to highlight the  **Date & time** icon, press **Enter**. Use the **Down** and **Up** to increase/decrease the hour, press **Enter** to confirm. Repeat this process to set the minutes, Day, Month and Year. Press **Enter** to confirm and return to home screen.


Set the Temperature

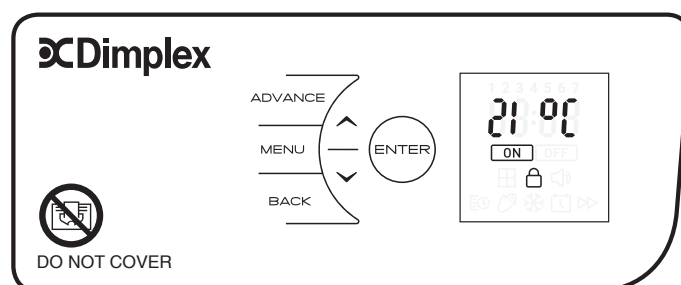
The temperature shown on the display is the target room temperature known as Setpoint. This is the temperature that the heater will maintain during the heating periods. If the room temperature is above this temperature then the heater will not operate. The heater leaves the factory with this temperature set at 21°C which represents a typical comfortable room temperature. If you require a different room temperature then press either **Down** or **Up** until the display shows the temperature you require

Your heater comes pre-programmed with four heating periods. These periods set the time and temperature at which the heater operates in Comfort ON mode. These four periods are:

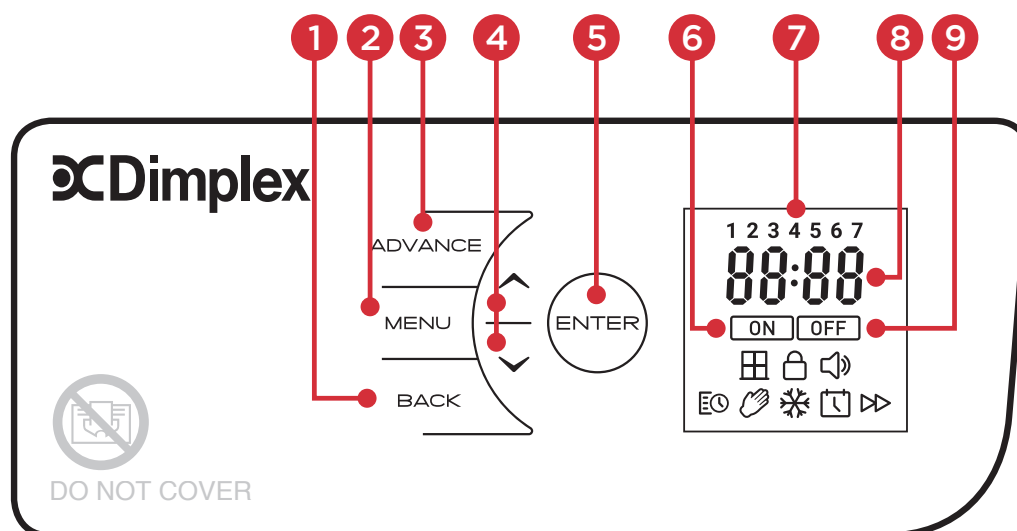
- P1: 07:00 – 09:00 21°C
- P2: 10:00 – 12:00 7°C
- P3: 13:00 – 15:00 7°C
- P4: 17:00 – 21:00 21°C

Child Lock

If you need to lock the controls so that the settings cannot be changed then activate the Child Lock. To lock the controls press and hold both the **Back** button and **Enter** button together for **3 seconds**. The  Lock icon will appear on the screen. To unlock repeat the action by pressing both the **Back** button and **Enter** for three seconds.



The controls are located on the top of the heater. The heater is fitted with an adjustable electronic controller consisting of a display screen and six touch sensitive buttons.



- | | | |
|--------------------|-------------|-----------------|
| 1 Back Button | Open Window | Schedule |
| 2 Menu Button | Lock | Manual Mode |
| 3 Advance Button | Sound | Frost Protect |
| 4 Up & Down | | Set Time & Date |
| 5 Enter | | Advance |
| 6 Indicator "ON" | | |
| 7 Days of the Week | | |
| 8 Display Screen | | |
| 9 Indicator "OFF" | | |

The heater is fitted with an adjustable thermostat enabling the room temperature to be controlled. The minimum room temperature is 7°C. The maximum temperature is set to 26°C by default, however, this can be increased to 32°C if required. A temperature of 21°C would be comfortable for most people.



NOTE:

Your heater may produce some noise during operation. This noise is caused by the expansion and contraction of the element as it changes temperature, and is normal for this type of product. Whilst the noise produced is usually very quiet, certain environmental factors can make it more noticeable, such as hard flooring or minimal furnishings.








NOTE:

Should the heater fail to operate, this may be due to the room temperature being higher than the thermostat setting.

Control Functions

The heater controls can be easily adjusted by using the six buttons on the user interface.

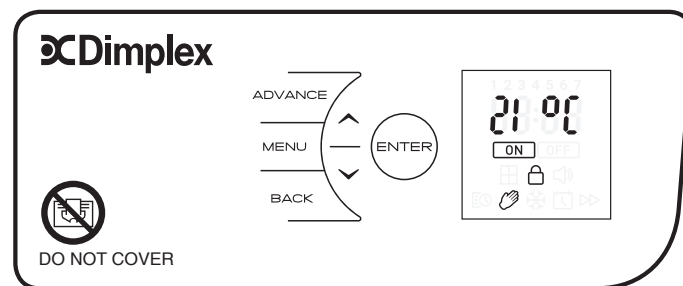
1. The Display **Screen** shows the options available at each stage of adjustment
2. **Menu** - displays the main options list
 -  **Schedule**: Set the program times and temperatures
 -  **Manual Mode**: Toggle between Manual / Standby
 -  **Frost Protect**: Set the frost protect temperature
 -  **Set Time & Date**: Set the Date and Time
3. **Back** returns to the previous programming stage
4. The **UP** and **DOWN** buttons are used to navigate through the menus and alter setting values.
The **UP** and **DOWN** buttons are also used to adjust the required room temperature on the main screen.
5. **Enter** is used within the menu options to confirm settings. On the main screen pressing **Enter** will display the Device Name as a 4 digit PIN. The timed periods during which the heater is providing heat are defined as **Comfort On** (this is displayed in the middle of the screen). Outside of heating periods the heater will not deliver heat and these periods are called **Comfort Off**. While constant heat modes are active, the mode of operation is displayed at the bottom of the screen e.g. **Manual** 
6. The Advance button overrides the heating settings and changes the operational state of the heater. When a timer has been selected, the **Advance** function allows you to begin the next period early. If the heater is in a **Comfort Off** period and you want heat - press the **Advance** button. If the heater is in **Comfort On** and you don't want heat, press the **Advance** button and it will go off until the beginning of the next **Comfort On** Period.

If the heater is in a constant mode of operation, **Advance** can be used to switch the heater on and off.

Main Screen

After 30 seconds the heater will default back to the Main Screen. Here the chosen temperature is displayed along with the mode of operation. Any use of the **Advance** function will be displayed here.

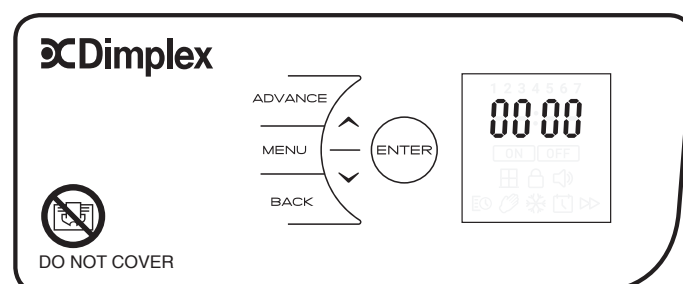
When left inactive for a long period of time this display will “sleep” and the text will disappear. Press any button for its return.



NOTE:
Pressing *Enter* will show the Device Name as a 4 digit PIN.




NOTE:
The display screen will return to the main screen after a period of 30 seconds inactivity

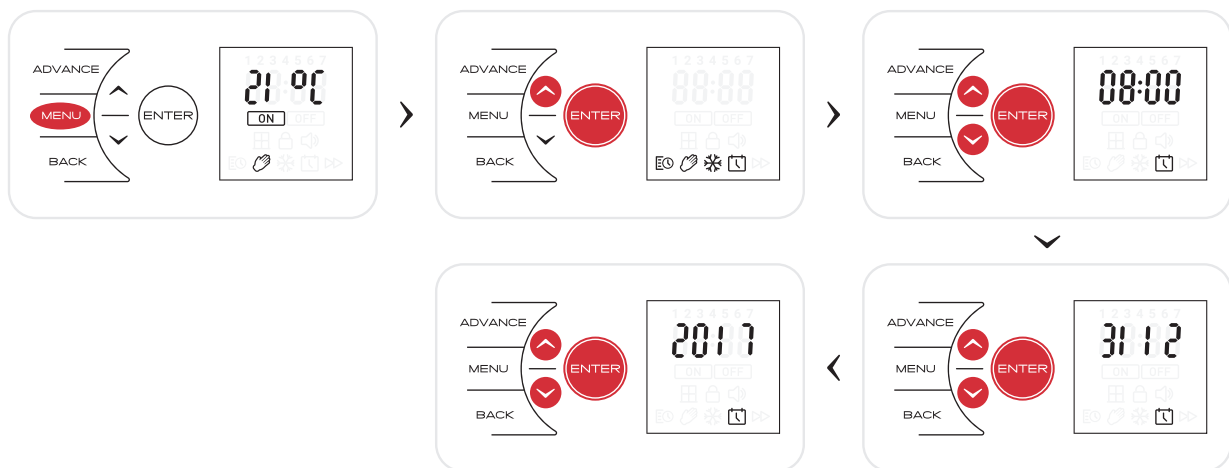


Setting the Date and Time

The heater incorporates a real time clock with calendar function. The clock has a battery backup that will keep the clock running in the event of a mains power outage.

To adjust the date and time follow the steps below

- Press the **Menu** button
- Press **Up** button 3 times
- Press **Enter** when the  **Date & time** Icon is highlighted
- Press **Enter** to set Time
- Press **Down / Up** to set the Hour, then press **Enter** to confirm
- Press **Down / Up** to set the Minutes, then press **Enter** to confirm
- Press **Down / Up** to set the Day, then press **Enter** to confirm
- Press **Down / Up** to set the Month, then press **Enter** to confirm
- Press **Down / Up** to set the Year, then press **Enter** to confirm




Mode of Operation

User Timer


Provides greatest flexibility to the user. Four time slots are available throughout the day and these can be customised for each day of the week. See 'Setting a Timer' on page 15 for instructions on adjusting these from the factory default time periods & temperatures.

The heater can also maintain a constant room temperature using the following modes:

 **Manual Mode** - Heats the room to a comfortable temperature of 21°C.

 **Frost Protect** - Maintains a room temperature of 7°C. This mode should be used to provide protection against frost as indicated by the  Frost icon.

Standby - Select **Standby** to switch off the heating element. Heat will not be provided. To activate standby:

- Press **Menu** button
- Press **Up** highlight the hand icon .
- Press **Enter**
- Toggle to Off



NOTE:

*In all modes **Down** and **Up** can be used to adjust the required room temperature. In timer mode, this change is temporary and the heater will set the room temperature based on the saved heating profiles.*



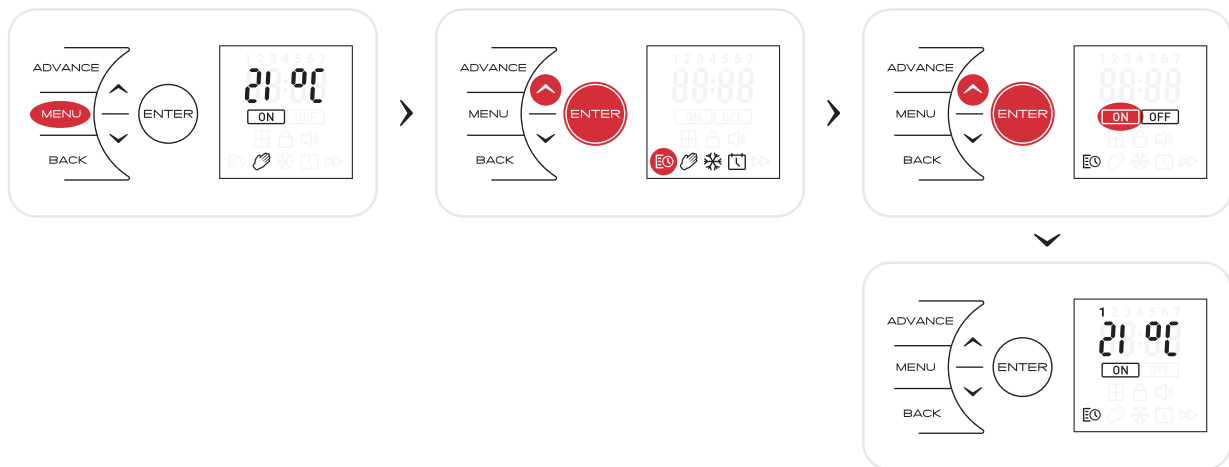
NOTE:

It is recommended that the timer mode is used as doing so can reduce the running cost. Operating the appliance in the permanent heating modes may result in increased running costs.

Selecting a Timer

User Timer - To activate **User timer** mode:

- Press **Menu** Button
- When the **EO Schedule Icon** is highlighted Press **Enter**
- With **ON** highlighted press the **Enter** Button to activate User Timer, the backlight will flash and the screen will return to the home screen.



Setting a Timer

User Timer - To re-programme the factory default Timer Modes:

- Press **Menu** Button
- When the **EO Schedule Icon** is highlighted Press **Enter**
- Press **Up** twice then press **Enter**

Days of the week are now displayed at the top of the screen

Day 1 = Monday

Day 2 = Tuesday

Day 3 = Wednesday

Day 4 = Thursday

Day 5 = Friday

Day 6 = Saturday

Day 7 = Sunday

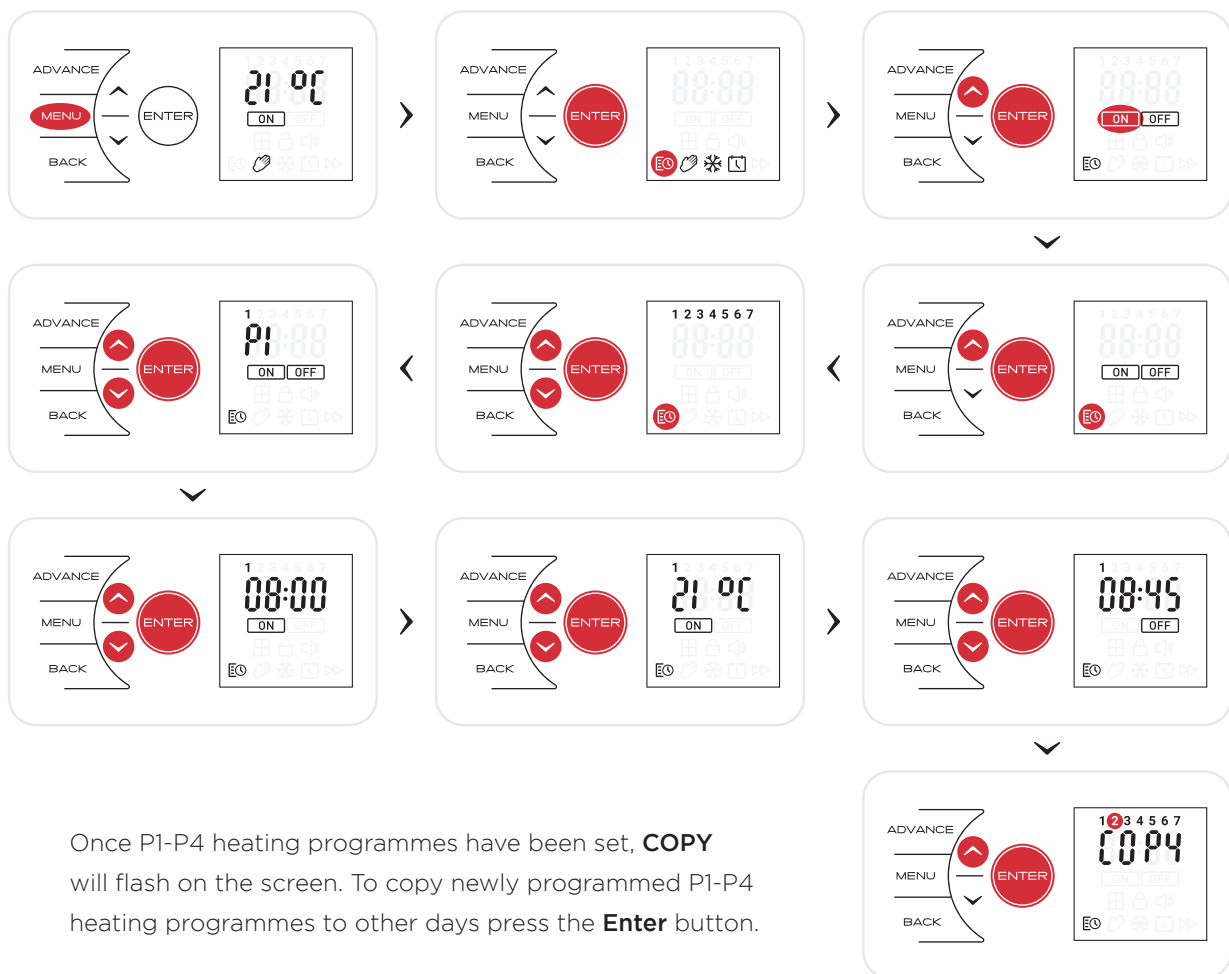
- Press **Enter** to Modify Day 1 or Press **Up** to navigate to the desired day and Press **Enter** to Select

1. P1 will be displayed on screen
2. Press **Enter** to select P1, to navigate to P2, P3 or P4 press **Up** and press **Enter** to select
3. **ON** will be highlighted, press **Enter** to set the on Time
4. Press **Down** or **Up** to adjust the on Hour time, press **Enter** to Confirm
5. Press **Down** or **Up** to adjust the on Minute time, press **Enter** to Confirm
6. Press **Down** or **Up** to adjust the Temperature setting, press **Enter** to Confirm
7. Press **Down** or **Up** to adjust the off Hour time, press **Enter** to Confirm
8. Press **Down** or **Up** to adjust the off Minute time, press **Enter** to Confirm

Press **Enter** to modify Programme P2, follow steps 1-8, Press **Up** to skip to P3

Press **Enter** to modify Programme P3, follow steps 1-8, Press **Up** to Skip to P4

Press **Enter** to modify Programme P4, follow steps 1-8



Once P1-P4 heating programmes have been set, **COPY** will flash on the screen. To copy newly programmed P1-P4 heating programmes to other days press the **Enter** button.


COPY will be displayed on screen and the next day in sequence will flash at the top of the screen, To copy to the next day in the sequence, press **Up** button, to deselect the next day in sequence press **Enter** button.

The days of the week that are selected will be displayed at the top of the screen.


The days that have been deselected will not be visible (see Diagrams).



Press **Enter** to confirm, backlight will flash and return to the User Timer screen. With **ON** highlighted press the **Enter** Button to activate User Timer, the backlight will flash and the screen will return to the home screen.

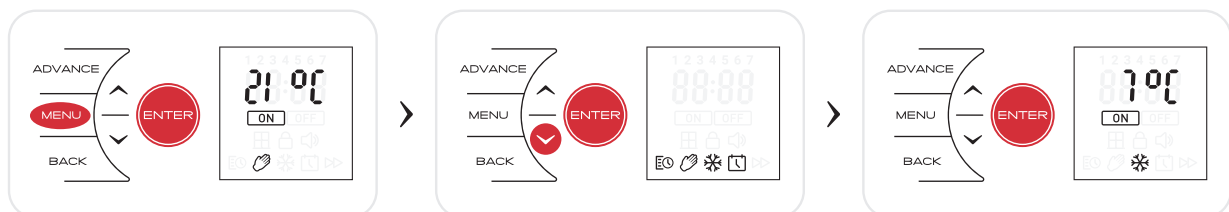
Setting Modes

 **Manual Mode** - To choose a constant heat mode. This mode ignores the User Timer and maintains the displayed temperature.

- Press **Menu** Button
- Press **Up** to highlight the Hand icon
- Press **Enter** Button
- Ensure **ON** is highlighted
- Press **Enter** Button
- Use **Down** and **Up** to adjust to the desired temperature
- Press **Enter** to Confirm

 **Frost protect** - Frost protect mode maintains a room temperature of 7°C throughout a 24 hour period. This mode should be used to provide protection against frost as indicated by the Frost icon.

- Press the **Menu** button
- Press **Up** twice to highlight the snowflake icon
- Press Enter to access the  Frost protect menu
- Press **Down** or **Up** to adjust the  Frost protect temperature setting
- Press **Enter** to confirm



Standby - Select **standby** to switch off the heating element. Heat will not be provided.


To activate standby:

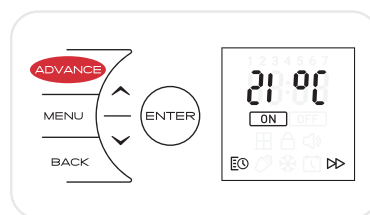
- Press **Menu** button
- Press **Up** to highlight the Hand icon
- Toggle Off
- Press **Enter** to confirm

The screen will appear blank

Advance


Sometimes you may be at home when you had not planned to be or need to leave when you had planned to have heating on. You can change the way you use your heating temporarily; this temporary change is achieved using the **Advance** function.

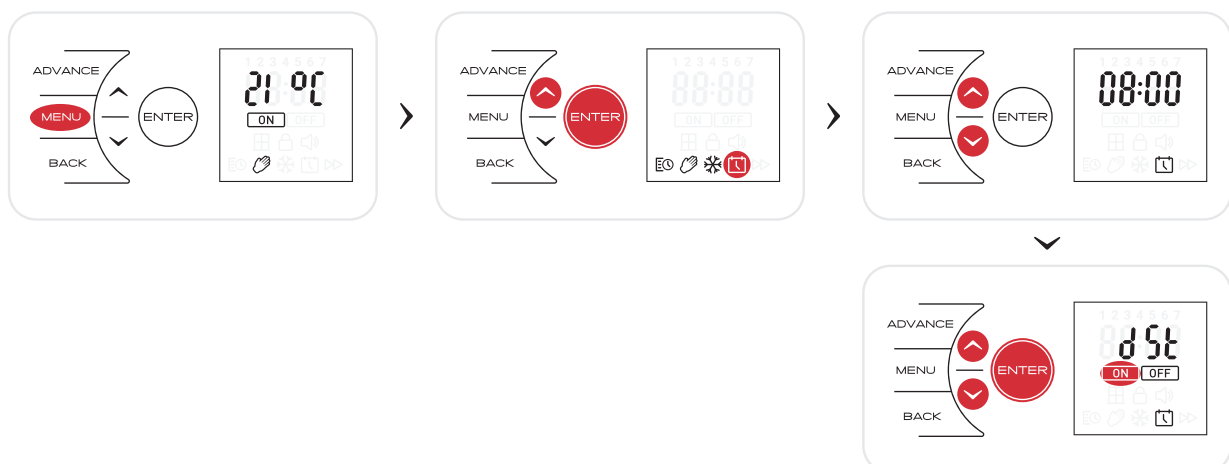
When a timer has been selected, the **Advance** function allows you to begin the next period early. If the heater is in a **Comfort Off** period and you want heat - press the **Advance** button. The **Advance** icon  will be displayed on the screen. If the heater is in the **Comfort On** and you don't want heat, press the **Advance** button and it will go off until the beginning of the next **Comfort On** Period.



Options

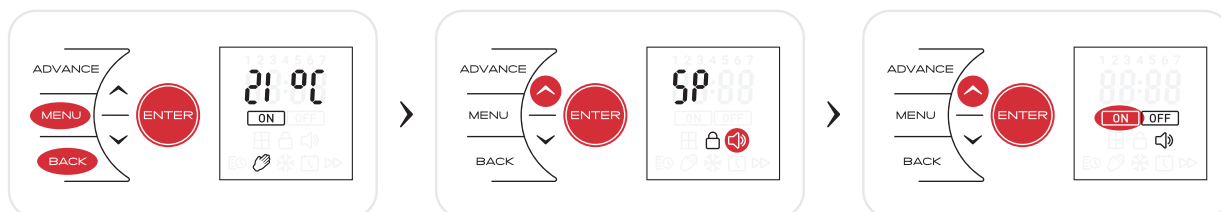
DST Rule - Select your daylight saving setting. The heater clock will automatically adjust for daylight saving time. If no adjustment is required then select off.

- Press the **Menu** button
- Press **Up** button 3 times
- Press **Enter** when the  **Date & time** Icon is highlighted
- Press **Down** or **Up** to **Enter** DST screen
- Press **Enter** to adjust DST
- Press **Down** or **Up** to toggle DST on/off
- Press **Enter** to confirm




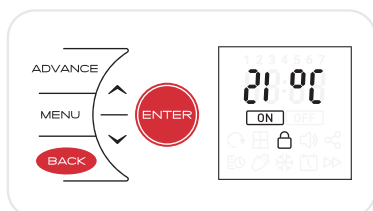
Sound - Audio feedback can be enabled or disabled.

- Press the **Menu**, **Back** and **Enter** buttons and hold for 10 seconds
- Press **Up** button 2 times
- Press **Enter** when the Sound Icon is highlighted
- Press **Down** or **Up** to toggle audio feedback on/off
- Press **Enter** to confirm



Child Lock

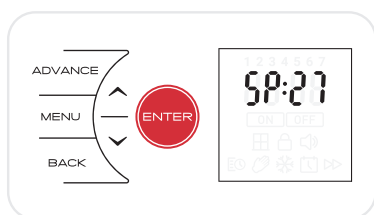
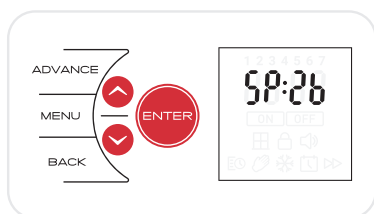
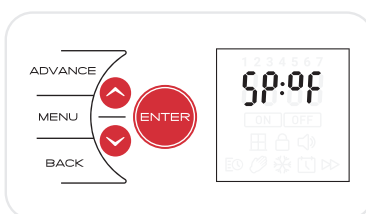
To Lock the controls press **Back** and **Enter** together for 3 seconds. The  Lock icon will appear on the screen. To unlock the control, repeat the action of **Back** and **Enter** together for 3 seconds.



NOTE:

The controls cannot be adjusted when Child Lock is active.

User Information




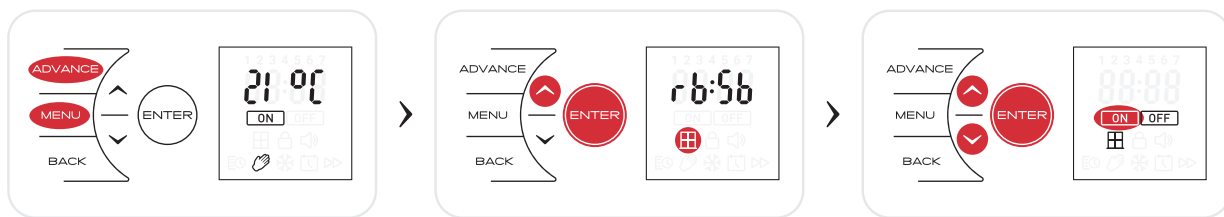
Temp units - Choose whether your unit displays degrees Celsius or degrees Fahrenheit
Setpoint - The heater comes from the factory with a temperature setting range of 7oC - 26oC.

The maximum temperature setting can be increased to 32oC using the Setpoint Function.

- Press the **Menu**, **Back** and **Enter** buttons and hold for 10 seconds
- The Set Point menu will be displayed.
- Press **Enter** to view the SP menu
- Press **Down** or **Up** to toggle between oC and oF
- Press **Enter** button to Confirm
- Press **Down** or **Up** to adjust the set point temperature
- Press **Enter** button to Confirm

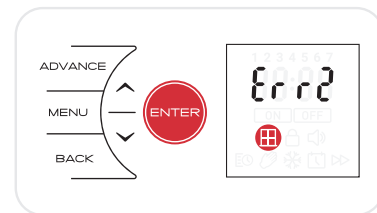
Open Window - The heater comes with a feature that will detect if a window is open and heat is being lost, so the heater will enter a reduced-power mode instead of using unnecessary energy. Open Window detection is activated by default. To activate/deactivate this feature:

- Press the **Menu** and **Advance** buttons and hold for 5 seconds
- The **Advance** menu is displayed
- Press **Up** three times to highlight the window icon
- Press **Enter** to access the  menu
- Press **Down** or **Up** to toggle Open Window on/off
- Press **Enter** to confirm



If Open Window detection is activated an Error Message will be displayed if the Heater detects an open Window "Err 2" will be displayed and the backlight & icon will flash.

Hold the Enter button for 10 seconds to cancel the error message.





NOTE:

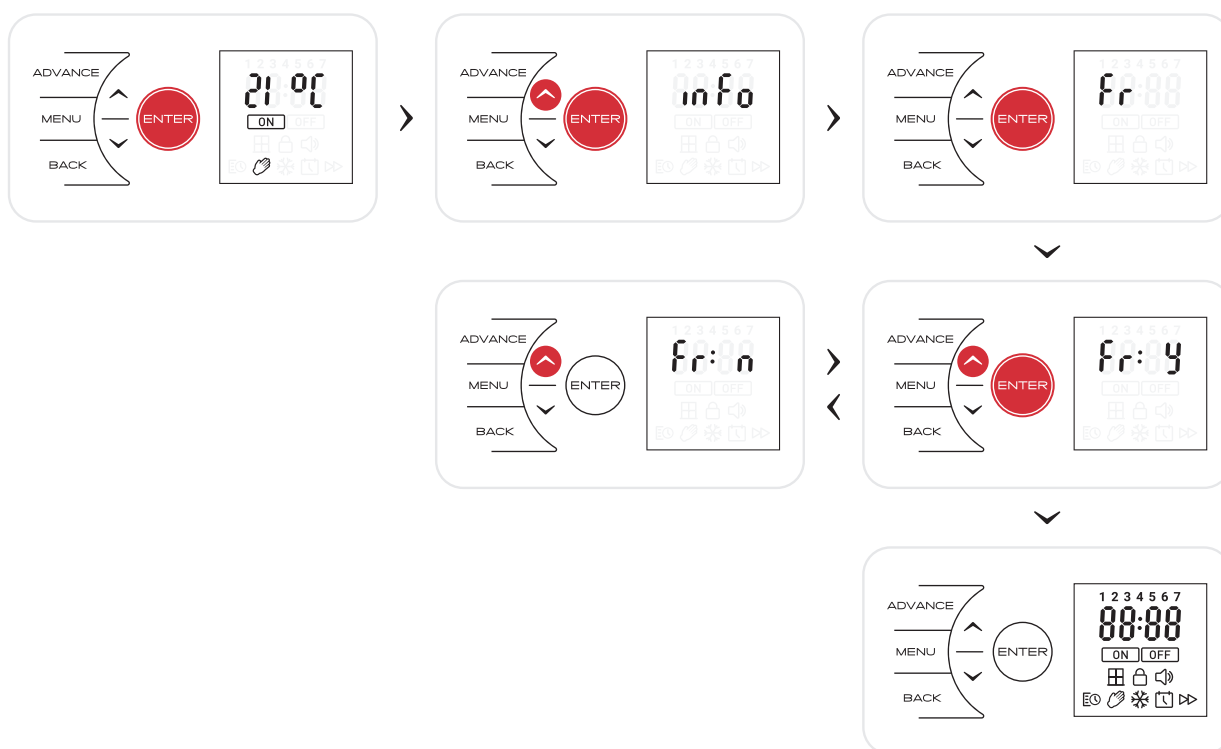
In environments where the product may read sudden decreases in temperature, this feature may activate in error. This can occur in drafty or poorly insulated environments as well as if the heater is undersized for the room. This feature should be disabled using the instructions above if activating for reasons other than the intended purpose. If you think that your environment is not as described here and this feature is activating, please contact our customer care team with the details on the rear page of this document.

Factory reset - Returns all settings to factory pre-sets.

- Press & hold **Enter** button for 5 seconds
- Press **Down** or **Up** to view Factory reset screen
- Press **Enter** to see factory reset options
- Press **Down** or **Up** to toggle between Y and N for reset.
- Press **Enter** to confirm

Factory reset sequence will now take place.

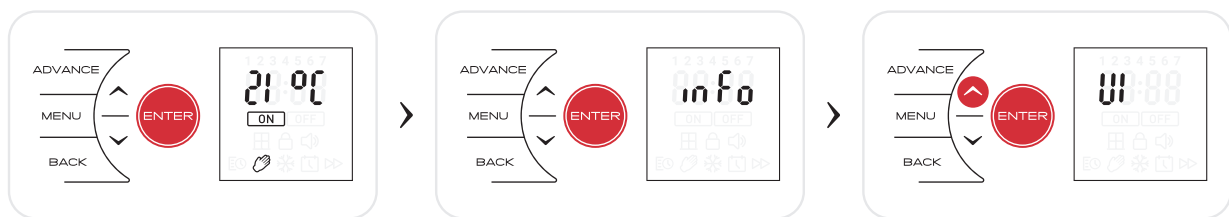
To reset the time/date see “Setting the Time and Date” on page 12.



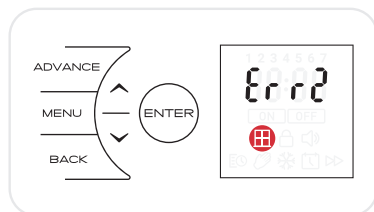
Service/User Info – Service info is displayed: UI rev, product ID

- Press & hold **Enter** button for 5 seconds
- Press **Enter** to view Info screen
- Press **Enter** to view UI revision number
- Press **Back** to return to UI screen
- Press **Up** to move to product ID screen
- Press **Enter** to view Product ID number
- Product ID is a 12 digit code, spread across 3 screens
- Press **Down** or **Up** to scroll through the ID number
- Press **Enter** to return to product ID screen

Press **Back** 3 times to return to the home screen.

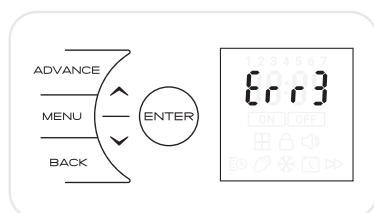


Error Messages



Error message 2 will be displayed when the product detects an open window in the room.

This error can be cleared by holding the Enter button for 10 seconds. Refer to the Open Window Detection Function on page 22 for further details.



Error message 3 will be displayed on screen if the product has overheated.

This error can be cleared by removing the obstruction from the heater then holding the Enter button for 10 seconds.

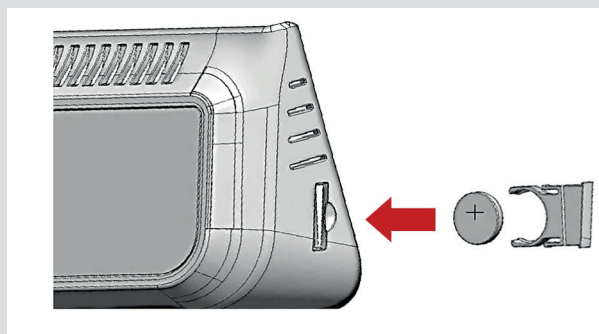
Battery Replacement

This product is fitted with a replaceable battery in the controls. To replace the battery, follow the steps below, shown in **Fig. 7**

1. Unhinge the heater from the wall using the clips shown in **Fig. 2** and locate the battery module
2. Slide the catch and pull module from the controls.
3. Remove the coin cell battery and replace with a new CR2032 3V button cell battery.
4. Slide module back in place, ensuring clip is engaged.

CONTROLLER BATTERY REPLACEMENT

Fig. 7



- Battery power will only be used when there is no power to the unit
- Expected battery life is 5 years
- Should you need to replace the battery, please use a CR 2032 3V button cell type battery. Power will only be used when there is no power to the unit

Important

During the initial operation, some odour may be noticed due to the newness of materials used in manufacture. This is normal and will disappear after a short period of use. It is however advisable to keep the room well ventilated.

Cleaning

WARNING - ALWAYS DISCONNECT FROM THE POWER SUPPLY BEFORE CLEANING THE HEATER.

Before commencing cleaning, isolate the heater from the electrical supply and allow it to cool. The outside can be cleaned by wiping it over with a soft damp cloth and then dried. Do not use abrasive cleaning powders or furniture polish, as this can damage the surface finish.

Your Guarantee



To view the full guarantee terms and conditions scan this QR code using your smartphone or go to <https://www.gdhv.co.uk/guarantee-terms-and-conditions>.

Your Product is manufactured by Glen Dimplex UK operating as Glen Dimplex Heating & Ventilation. GDHV designs and manufactures products to ensure they deliver reliable service for normal use in domestic dwellings and, where specified by us, in light commercial premises.

GDHV products are individually tested before leaving the factory, Your product comes with a 2 year parts and labour guarantee for repair or replacement of faulty goods and/or partial refund in the event that a repair or replacement is not available.

Your guarantee is provided by Glen Dimplex UK Ltd operating as Glen Dimplex Heating & Ventilation Ltd, Millbrook House, Grange Drive, Southampton SO30 2DF. Terms and conditions apply.

The GDHV guarantee does not in any way diminish or affect your statutory consumer rights in connection with your product.



If you experience a problem with your product during or after the guarantee period, visit our online help centre:

support.dimplex.co.uk

Please note for support you will need the model and serial number of your product and a description of the fault which has occurred.



Important: For electrical products sold within the European Community. At the end of the electrical products useful life it should not be disposed of with household waste. Please recycle where facilities exist. Check with a Local Authority or retailer for recycling advice in your country. Batteries should be disposed of or recycled in accordance with WEEE Directive 2012/19/EU. Packaging should be recycled where possible.

www.dimplex.co.uk



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